



Reseller Bulletin

November 14, 2018

End of Sale Announcement for Austco Tacera Software Suites Prior to Version 4.8

Dear valued Partner,

Austco is discontinuing the sale of Tacera Software Suites prior to version 4.8 effective May 1, 2019. Austco will no longer generate software licenses for any version prior to 4.8. Austco will continue to generate replacement licenses for versions prior to 4.8 on a case-by-case basis.

This will in no way effect the continued promotion, sales and support of Austco's Tacera Software Suite. Austco is dedicated to designing, installing and supporting new and existing Tacera nurse call systems for the foreseeable future.

We would encourage you to contact us to discuss any impact this might have on your future upgrades or expansion plans in your facilities and to look at options regarding continued software support and maintenance as well as a migration path to the Tacera Suite 4.8 or later.

Thank you for your support and we look forward to an ongoing business relationship.

Table 1. End-of-Life Milestones and Dates for Tacera Suites mentioned above

Milestone	Definition	Date
End-of-Sale Date: SW	The last date to order the product through Austco point-of-sale mechanisms. The product is no longer for sale after this date.	May 1, 2019
Last Ship Date: SW	The last-possible ship date that can be requested of Austco and/or its Resellers. Actual ship date is dependent on lead time.	May 1, 2019
End of SW Maintenance Releases Date: SW	The last date that Austco Engineering may release any final software maintenance releases or bug fixes. After this date, Austco Engineering will no longer develop, repair, maintain, or test the product software.	December 1, 2020
Last Date of Support: SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete **. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	December 1, 2020



Just a reminder that all Product End of Sale / End of Life Announcements can be easily accessed here: <http://www.austco.com/product-end-of-sale-end-of-life-list/>.

If you would like more information, please do not hesitate to contact your local Austco representative.

Yours sincerely,

The Austco Team