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# TACERA

## NURSE CALL SYSTEM

Tacera is an IP Nurse Call and Clinical Communications platform that offers superior flexibility to support your processes and the way your caregivers work.

### AGED CARE

- Links residents to all health care personnel - in real-time
- Empowers nurses with technology - without overwhelming them
- Enhances the care delivery processes - improving resident satisfaction
- Connects healthcare personnel - enhanced procedures and workflows



## The TACERA Care and Communication Revolution

Tacera is an IP-based Emergency Communications system that links residents, in real-time, with all healthcare personnel, support systems and internal processes responsible for their individual care and safety. Tacera will empower not overpower the caregiver with easy-to-use technology ensuring increased productivity and security.

## The TACERA Connectivity Solution

No more unanswered resident calls, no more running around looking for caregivers. With Tacera, caregivers are provided with actionable information and can respond instantly to residents' needs, reducing risk and increasing both resident and caregiver satisfaction. Tacera makes each wireless phone or tablet a full powered nurse station that releases nurses from their desk. Tacera offers the power of a nurse station with portability.

## Providing Total Reliability

Embracing IP-technology and state-of-the-art software, Tacera incorporates a comprehensive and flexible range of call types, priority levels, alarm handling and call indication options which are configurable to best suit the needs of residents and caregivers.

Residents activate calls using aesthetically pleasing, unobtrusive and yet easy to identify call points that have been designed for ease of use by frail and aged residents, especially those with arthritis. Call points incorporate immediate audio visual indication to assure the resident that the call has been placed.



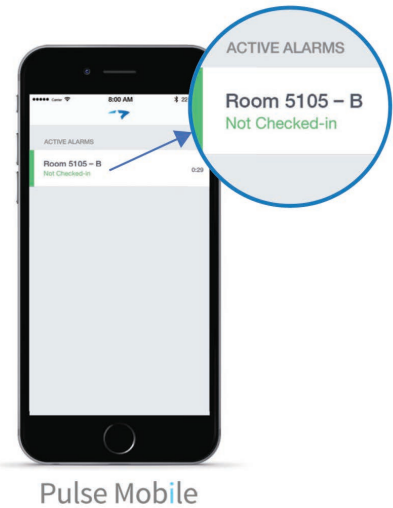
## Keeping Residents in Control



Our pillow speaker gives residents a measure of control over their environment. Residents can call and speak to their nurse directly. The pillow speaker provides full duplex audio which works just like a telephone. Residents can make specific requests in addition to regular calls such as pain, bathroom, housekeeping or water requests.

## Resident Check-In Feature

Austco's Resident Check-In feature allows residents to "check-in" with the press of a button which notifies the care team that the resident is awake and is ready to start their day. The daily check-in monitoring period is configured within the system and residents may receive an optional audible notification message advising them to check-in. Residents can then press the check-in button on their Austco pillow speaker, call pendant or patient station button to notify care teams that they have checked-in. If the resident does not check-in after the check-in period, an alarm will be activated and displayed on the master station and other rostered devices including staff smartphones using Pulse Mobile.

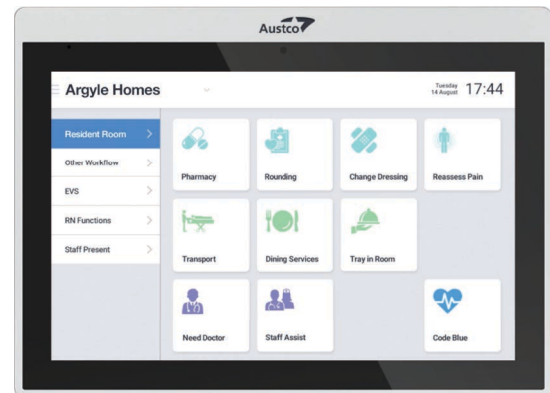


## Anticipate Resident Needs

Clinical workflow is one of the most powerful additions to a Nurse Call System. Austco's workflow features allow you complete control over your processes.

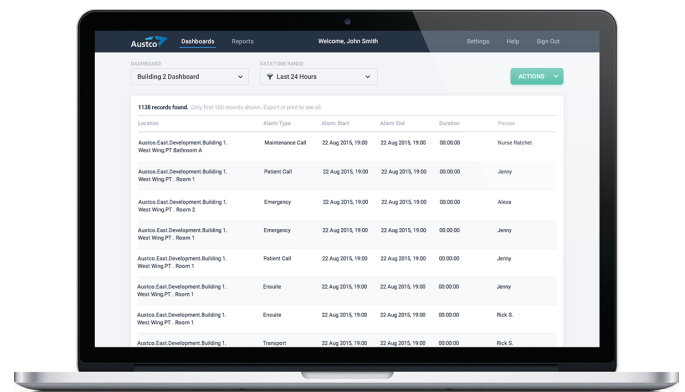
Workflow allows you to:

- Create custom reminders so that staff can check on residents regularly
- Accurately monitor rounding compliance
- Streamline your communication channels
- Record pain checks and other care initiatives
- Indicate statuses like staff presence or patient falls risk by turning on the over-door light



## Monitoring Success through Better Reporting

Tacera offers specific management reporting tools which provide healthcare facilities with workflow and performance data which is critical to resident safety and satisfaction. This data empowers decision makers to evaluate processes and provide better risk management and design strategies for cost reduction and more effective resource management. In addition, all required data and reports are backed up and stored, which can be useful for audit purposes.



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# TACERA

**The Most Advanced  
Nurse Call System  
in the World**



## About Austco

Established in 1986, Austco builds the most advanced nurse call and clinical communications technology in the world.

Austco has grown to over 5000 installations in more than 60 countries. We've built a reputation for state-of-the-art hardware, software-driven innovation, and excellence in customer service.

With solutions designed to comply with global Healthcare standards, Austco aims to maintain the highest level of integrity and dedication, using reliable hardware and forward-thinking solutions, to help our customers improve efficiency, cut costs and successfully meet requirements of duty of care.

Austco maintains offices in the USA, Australia, Canada, New Zealand, Singapore, the UK and Latin America.

In addition to our worldwide staff, Austco utilizes an extensive network of partners and resellers spanning over 60 countries and supporting thousands of installations.

We also offer global support teams in both the eastern and western hemispheres.

For more information, please locate your local Austco representative by visiting:

**[www.austco.com](http://www.austco.com)**