



Reseller Bulletin

October 15, 2018

End of Sale Announcement for IP-TSNS/M-12

Dear valued partner,

Austco will be discontinuing the sale of the IP-TSNS/M-12 effective 31 October 2018.

The IP-TSNS/M-18 nurse station is available in both audio and non-audio models. Product cut sheets for both models can be accessed below and on our partner portal.

- [IP-TSNS/M-18](#) Nurse Station cut sheet
- [IP-TSNS/M-18/NA](#) Non-Audio Nurse Station cut sheet

Table 1. End-of-Life Milestones and Dates for the IP-TSNS/M-12 model mentioned above

Milestone	Definition	Date
End-of-Sale Date: HW	The last date to order the product through Austco point-of-sale mechanisms. The product is no longer for sale after this date.	October 31, 2018
Last Ship Date: HW	The last-possible ship date that can be requested of Austco and/or its Resellers. Actual ship date is dependent on lead time.	April 30, 2019 (or while supplies last)
End of SW Maintenance Releases Date: HW	The last date that Austco Engineering may release any final software maintenance releases or bug fixes. After this date, Austco Engineering will no longer develop, repair, maintain, or test the product software.	October 31, 2020
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete**. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	October 31, 2020

Just a reminder that all Product End of Sale / End of Life Announcements can be easily accessed here: <http://www.austco.com/product-end-of-sale-end-of-life-list/>.

If you would like more information, please do not hesitate to contact your local Austco representative.

Yours sincerely,

The Austco Team