Austco

COMPANY BULLETIN
YOUR QUARTERLY NEWS UPDATE

Austco Launches Pulse RTLS

Pulse RTLS is a built-in component of Austco's suite of software applications that enhances business intelligence information by automating and transforming data into actionable information to help facilitate intelligent decisions.

RTLS data provides critical information about the movement of staff within a healthcare organization. This real-time data is stored and utilized, allowing healthcare management teams to make powerful and informed decisions when determining staffing allocation and measuring facility productivity.

PULSE RTLS

WATCH VIDEO

Benefits

Automated Workflow
Pulse RTLS can be configured to cancel alarms when a caregiver enters the room where a patient has placed a call. Chimes are automatically muted, resulting in a quieter unit.

Caregiver Visibility
When a staff member enters a patient room, over-door lights are automatically illuminated to let other staff members know where caregivers are located. Similarly, a staff presence alert is displayed on the nurse call interface.

Mobile Assistance
With a simple button press, staff members can send urgent requests for assistance from their exact location. The notifications go directly to the nurse call system and wireless notification devices.

Robust Reporting
Pulse RTLS gathers multiple key performance indicators related to staff and patient interactions, including response time, and time spent in patient rooms. This data is available to staff and clinical leadership through customizable reports.

A Message from the CEO

A Message from the CEO

Dear customers, partners and the Austco team,

2016 has been a positive and challenging year, which included achieving several key milestones such as successfully rationalizing our product lines, divesting a non-core asset, moving production half-way around the world and completing several high-risk projects in order to position us for future growth.

As a company, I am confident that with strong and innovative nurse call solutions; we will continue to be the industry leader in the global healthcare market.

I would personally like to thank all our valued customers and partners for their continuous support and loyalty. I would also like to thank the entire Austco team for your hard work and incredible levels of enthusiasm, ensuring that our customers and partners get the very best from us. Your passion and commitment have played a significant role in our company's success and I look forward to your continued efforts as we, together, take Austco into 2017.

Clayton Astles

New TouchDuty Configuration Tool

We've built a new TouchDuty Configuration Tool (TDConfig Tool) which is a software interface that allows simple configuration of the IP-Duty Station and WN-DD hardware.

The TDConfig Tool is made to simplify the configuration process, minimize human errors and improve project deployment time.

Speak to your local Austco representative for complete details.

Outstanding Team Members

Austco Canada

On December 16, 2016, these amazing team members were acknowledged for their continued efforts and going above and beyond the call of duty at Austco Canada's Holiday party.

Congratulations on your hard work and commitment to excellence throughout 2016!

Pictured from left to right: Teena Naraine, Joseph Taylor, Nim Gunananda, Henrick Li, Carol Opiniano and Jerome Spurrell.

New Austco Australasian / Global Technical Support Phone Number

New Austco Technical Support Phone Number

Please be advised that our Australasian / Global Technical Support phone number has changed.

For Customer Support and Service, our new phone number is:

+61 3 9209 9677

Our email address, support@austco.com remains the same and we welcome any inquiries you may have.

Upcoming Events

HIMSS 17 | Booth # 6271 | Exhibition Dates: February 20-22 2017 | Orlando, FL, USA
HIMSS is the year's largest and most important healthcare IT conference in the United States. The 2017 HIMSS Annual Conference Exhibition, February 19-23, 2017 in Orlando, brings together 40,000+ health IT professionals, clinicians, executives and vendors from around the world.

Together We Care 2017 | Booth # 432| April 3-5 2017 | Toronto, ON, CANADA
Together We Care 2017 is Canada's largest gathering of long term care and retirement home professionals.